

UTC Telecom & Technology has been RESCHEDULED

Rescheduled dates: August 31 – September 4

Exhibits: September 2 -3

Location: Rhode Island Convention Center, Providence, RI

We are excited to announce that UTC Telecom & Technology 2020 will take place on August 31 - September 4, 2020, at the Rhode Island Convention Center in Providence, Rhode Island.

Many of our members, speakers, and conference attendees are facing travel restrictions that would prevent them from attending our conference during our regularly scheduled dates from May 18-22. Therefore, we are rescheduling the conference to Aug. 31-Sept. 4.

Keeping the UTC community informed is our top priority, and we understand there will be a lot of questions and concerns following this announcement. To help answer your questions, we have created FAQs below.

We will provide you with as many details as possible as often as possible, and we truly appreciate your patience as we move forward. For questions and concerns, please contact meetings@utc.org.

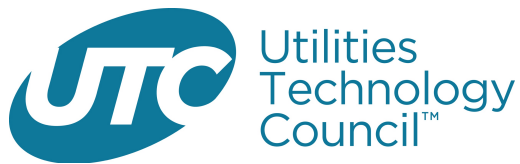
We want to thank everyone who helps to make UTC possible and recognize that our event does not happen without your support. Your work is always critical, and now more so than ever. The UTC staff takes great pride in representing you and providing venues like Telecom & Technology to share best practices, influence policy, and offer support.

The outreach and comments we've received over the last few days and weeks make clear lucky we all are to be part of this supportive, tight-knit industry. As everyone has been reminding us, great things happen when the community comes together and connects at UTC events.

We look forward to welcoming you to Providence later this year. We know our community will come together and play a significant role in helping everyone through these times. The UTC team extends to all our best wishes for health and a safe course forward.

Thank you,

Karnel Thomas, UTC's SVP, Meetings & Membership



POSTPONEMENT FAQs

For Attendees

How does this affect my attendee registration?

- Your existing registration is still valid for the new UTC dates – August 31-September 4, 2020.
- Your current registration will automatically transfer to the rescheduled event.
- If you have questions about registration, please contact meetings@utc.org. We will respond to you as quickly as we are able.

What if I'm unable to attend the new dates?

- We understand that there may be conflicts with the new dates. If you are no longer able to attend UTC Telecom & Technology 2020, you can transfer your registration to another employee in your company. Please send any substitution requests to meetings@utc.org.

Will the agenda change?

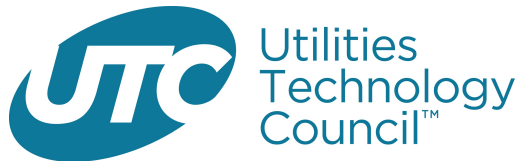
- Our intention is to present the same program originally developed for this year's UTC conference. If there are any changes, they will be listed on the event website at utctelecom.org. The conference dates and exhibit dates will remain the same pattern:
 - Conference from Monday through Friday (August 31–September 4)
 - Exhibits on Wednesday and Thursday (September 2-3)
 - [Click here to view the agenda](#) and look for updates in the coming weeks.

What if I booked a hotel room?

- If you made a reservation with our hotel partner, Omni Providence, the hotel would automatically cancel your reservation **as long as the reservation was booked in the UTC room block** using UTC's customized booking link. If you booked outside of the UTC room block and/or through a third party or if you have any questions about your reservations, please contact the hotels directly at 401.598.8000
- The Omni is working on a customized reservation link for our new August 31 – September 4 dates. As soon as the link is ready, it will be posted to the website [here](#). You will need to rebook your reservation for the new dates.

How do I cancel my flight(s)?

- UTC does not handle changes or cancellations regarding airfare. Please contact your airline directly to make any changes to your flight(s). Most airlines are providing waivers



or free transfers. Please contact your airline directly for more details or to make any changes to your flight(s).

When will UTC 2021 take place?

- UTC Telecom & Technology 2021 is scheduled to take place June 21– 25 at the Oregon Convention Center.

For Speakers

- UTC staff members will be reaching out to the individual speakers, panels and groups, and their coordinators with confirmation of the new show dates.

Will my speaking time and topic be the same for the new show dates?

- Most likely, yes. If there are any agenda changes due to speaker cancellations, our current team will reach out immediately to communicate updates to the schedule.

When will presentations be due?

- A new due date for PowerPoint presentations will be forthcoming, but if you've handed yours in already, that's fine. If you need to make any updates to your presentation, we can upload a new version over the next few months.

For Exhibitors/Sponsors

What does this mean for exhibitors/sponsors?

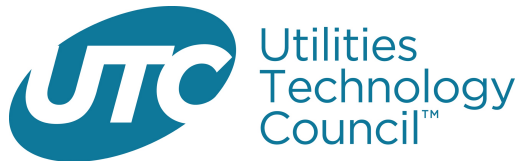
- For exhibitors and sponsors, we will transfer any fees to the new dates of the event – August 31-September 4, 2020 (Expo dates September 2-3).

Is my booth reserved?

- If you have secured a booth, that booth will automatically be held for you for the rescheduled dates. Exhibits will take place in Exhibit Hall A/B/C at the Rhode Island Convention Center. We will make every effort to make this transition as seamless as possible.
- Please note: if you canceled your booth space prior to the announcement of the postponement on Friday, March 20, 2020, we welcome you to rebook for the rescheduled event! [Click here to view a list of available spaces](#) and [click here to download the exhibitor contract](#).

Will my sponsorships apply to the new dates?

- Yes, all signed sponsorship contracts will remain valid for the rescheduled event.



Will the Exhibitor Services Manual be updated with new deadlines and will the deadlines include the discount deadlines?

- Yes, we are currently working on this with Freeman and will communicate this with you as soon as it is updated. Any orders booked through Freeman will automatically be transferred to the new dates.
- For more information, Freeman can be contacted via phone at 508.894.5100 or via email at FreemanBostonES@freeman.com. Please be patient and expect a delayed reply– Freeman is working hard to reply to all queries as soon as possible.

Other Exhibitor Services

- For exhibitor orders that were not through Freeman please contact those listed below with questions.

Ambient Sound – AV Orders

- Phone: 401.458.6342
- Email: tminnis@ambientsound.com

Cox – Internet Services

- Phone: 833.342.2705
- Email: Jemar.miller@cox.com

If I'm not a current UTC 2020 exhibitor can I still reserve a booth for UTC 2020?

- Yes, we do have booth space for UTC 2020 and will continue to book booth space. Please contact Cheryl Stratos with UTC Sales via email at cheryl.stratos@utc.org or by calling 703-926-5615.